

As of 29 December 2020, from 00.01 hrs, all customers, including Dutch nationals, must have a negative PCR test declaration in order to board an aircraft for travel to the Netherlands.

Customers that fly to or via The Netherlands (included Transit) from high-risk areas (Turkey included) must be in possession of a negative PCR test result before boarding. The test must have been done no more than 72 hours before the scheduled arrival of the customer in The Netherlands.

- The test must be a molecular PCR test and must be for Sars-Cov-2/COVID-19. Any other test, including a quick test, is not valid.
- The test result must be 'negative' (or not detected).
- The first and last name must be the same as the name in the passport.
- The test cannot be older than a maximum of 72 hours upon arrival in the Netherlands.

Customers **must bring the printed negative test** result and declaration form. A digital version on telephone or tablet is not sufficient. This requirement **does not apply** to the following:

- Children aged under 13 years old;
- Cross-border commuters, including students and school children;
- Holders of a diplomatic identity card issued by the Dutch Ministry of Foreign Affairs;
- Holders of non-Dutch diplomatic passports;
- Heads of state and members of foreign governments;
- Seamen holding a seaman's record book provided travelling to perform their job or after they have performed their job. However, this does not include seafarers working for commercial yachts or pleasure craft.

For more information about exemption and Netherland PCR test requirements please check the website of Dutch Government from <https://www.government.nl/latest/news/2020/12/23/negative-test-declaration-now-mandatory-for-all-international-air-travel-to-the-netherlands>

PCR – Test (Rebooking conditions) Some Destinations require a negative PCR-test, Air France and KLM offer the following rebook option to customers who need a few more days to proceed with the test:

For all reservations ticketed with a travel date on/before 31 January 2021, the following options apply:

Customers can rebooked:

- Within four days of the initial travel date or on the next available flight
- The ticket must be reissued between 48 hours before the initial travel date and the new departure date

In all cases, enter an RM element in the PNR specifying CORONA and the date of the disruption

Rebooking:

- Rebooking in the same cabin on AF/KL/DL/VS, same booking class or use lowest booking class available.
- When the same booking class is available, revalidate the ticket
- When the lowest booking class available is used, use FXI/SC
- No additional fare difference needs to be charged.
- All penalties/change fees may be waived, even if required by the fare basis, as well as any reissue fees.
- This policy also applies for reward tickets.
- Paid options can be transferred to the new flights.

More information about the rebook policy and other COVID-19 related topics can be found on AgentConnect.biz https://www.agentconnect.biz/TR/en/local/newspromotions/dailyschedule/covid19_AFKL_ticketreissuepolicy.jsp